



Thank you!

Thank you for making a purchase on our website and welcome to the Najell Family!

At Najell, we develop innovative baby products for the urban family. We strive towards bringing new or improved functionality to our products to make your life better.

We hope you like your product(s) and have a great time using it, together with your little one.

EXCHANGE & RETURN FORM

If you wish to return or exchange your product(s) please follow the procedure below.

- Fill out the form below with the information about the product(s) you wish to return
- Put the product(s) together with this note. Make sure to pack the product(s) safely and in its original box and packaging.
- Send an email to returns@najell.com with the subject RETURN and your order number.
- Send the products to: Postpac AB, Norra industrigatan 5, 274 30 Skurup, Sweden.

Please note that all items must be returned in original condition, i.e. that they are not used, all original labels and tags remain on the products when you received them.

Free returns for Sweden and Denmark.

Please use the pre-paid return way-bill.
All exchanges and returns must be made within 14 days after you have received your order.

For all other countries:

Return shipping is paid by the customer,
All exchanges and returns must be made within 14 days after you have received your order.

Order number

Name

Address

Phone number

Email

Returned goods

Exchange	Return	Article nr	Name	Return code
<input type="checkbox"/>	<input type="checkbox"/>			
<input type="checkbox"/>	<input type="checkbox"/>			
<input type="checkbox"/>	<input type="checkbox"/>			

Fill in the code that best explains the reason for your return

Product(s) you want to exchange to:

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1. Too small
2. Too big
3. Not what I expected
4. Faulty, scratched etc
5. Delay in delivery, changed my mind or other
6. Wrong item delivered
7. Items missing